

> Aberdeen Restorative Justice Services

Mediation Worker
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Service Team Leader
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General Office
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Telephone: 01224 560560
E-mail: info@aberdeen.sacro.org.uk

> Other Useful Contacts

Children's Rights Officers
Community Service
St Nicholas House
Aberdeen AB10 1AX
Telephone: 01224 523957

Out of Hours Service
Social Work
Telephone: 01224 693936

Barnardo's Runaway Project
Telephone: 01224 386819

Aberdeen Children's Reporter
2 Albyn Place
Aberdeen AB10 1YH
Telephone: 01224 65400

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Mediation Service to Residential Units

> **The purpose:**

The aim of this Sacro service is to provide a mediation service to resolve conflicts within residential units as an alternative to the formal Youth Justice process.

This gives an opportunity for both parties to receive support for their voice to be heard.

The service is voluntary, free and you will not be under pressure to take part.

> **What can the person responsible get out of this?**

The opportunity to:

- Understand how people are affected
- Take steps to make amends
- Make positive changes
- Put the past behind you

> **What can the person affected get out of this?**

The opportunity to:

- Ask questions and get answers
- Say how you feel about what happened
- Receive amends for the harm done
- Put the past behind you
- Feel safe again