



SAFEGUARDING COMMUNITIES – REDUCING OFFENDING

Sacro – An Introduction

Directory of Services

October 2007

JUSTICE ACHIEVEMENT CRIMINAL
SUPPORT EVIDENCE MEDIATION
SAFEGUARDING SUPERVISION
PARTNERSHIPS **COMMUNITIES**
SOLUTION MONITORING PEACE
REDUCING REFORM CONFLICT
ASSISTANCE **AND INFLUENCING**
STRATEGY **OFFENDING RESEARCH**
CONSULTATION INNOVATIONS
RESEARCH TRAINING OUTCOME
CONTRIBUTES SAFETY HARMONY

Sacro is a leading provider of
Community Mediation,
Youth Justice and Criminal Justice
services.

In Scotland, Sacro is:

- > The main provider of Supported Accommodation for offenders
- > The main provider of Intensive Support and Monitoring for those at high risk of offending
- > The only voluntary sector provider of Adult Restorative Justice Services
- > The main voluntary sector provider of Throughcare services/ Community Links Centre
- > The main voluntary sector provider of Community Mediation
- > A major provider of Youth Justice services.

Sacro's mission is to reduce conflict and offending and make communities safer

Sacro's vision is for there to be Scotland-wide access to high quality, effective services which reduce conflict and offending and which accord with Sacro's values, operating principles and criteria. To achieve this, the specific key strategic areas for Sacro are:

- > Direct service provision
- > Consultancy and training
- > Engaging in, promoting and disseminating research
- > Influencing policy and legislation

> Direct service provision

Sacro provides a range of Community Mediation, Youth Justice and Criminal Justice services to reduce conflict and offending. These include services to enhance community harmony and safety, to divert people from prosecution to restorative justice and services for prisoners on release.

Its services are based on evidence and international standards of good practice and Sacro is committed to development and innovation.

Sacro works with a broad range of clients, many of whom have multiple needs. When appropriate, it works in partnership with local authorities and other service delivery agencies who share its values.

Sacro currently works in 28 local authorities, providing almost 80 services from 35 locations.

> Community Mediation Services

Community Mediation services seek to reduce neighbourhood disputes.

Sacro provides trained mediators for neighbourhood disputes who assist the parties involved to identify suitable solutions.

Mediation works in the vast majority of cases. Thousands of people from all over Scotland have found practical and peaceful solutions to problems with their neighbours by using this free service.

In a number of locations, these services have been developed to include **Street Mediation** as a means of reducing anti-social behaviour and inter-generational conflict, and **Homelessness Mediation** to help reduce homelessness amongst young people.

> Criminal Justice Services

A range of Criminal Justice services are provided to help reduce offending.

Restorative Justice Services allow diversion from prosecution in court of accused adults who are willing to make direct reparation to victims of their offences, and **TASC** (Talk After Severe Crime) for victims of violent crime.

Bail Services keep offenders from being remanded in custody and can demonstrate to the court at point of sentence, offenders' ability to work constructively on their offending behaviour while in the community. This can lead to avoidance of the imposition of a custodial sentence.

Arrest Referral Services provide early intervention to address drug problems for persons arrested on drugs related charges whilst their cases are being progressed through the criminal justice system.

Groupwork Programmes are provided to assist those on probation or licence address their offending. Sacro currently delivers structured programmes focussing on domestic abuse, sexual offending and alcohol education. It also offers support to partners, ex-partners and children of those attending the programmes. These programmes are highly regarded and link closely with local authority supervision plans as well as the “What Works” agenda.

The Howard League Community Programme Awards recognised Sacro’s Alcohol Education Probation Service with a Scheme of Special Merit Award in 2006 and its Domestic Abuse Groupwork programme with an Outstanding Scheme Award in 2007.

Supported Accommodation is a key service in reducing reoffending. It helps people to move on to successful independent living, particularly following release from prison or secure hospital. It enhances social work supervision of offenders in the community by providing monitoring, supervision (intensive supervision in cases of high risk offenders) and support in a range of types of accommodation. These can include single tenancies, single housing association tenancies, shared tenancies, small semi-independent units and hostels. The range of accommodation and support provided varies based on local circumstances.

The Community Links Centre and Throughcare Services work to improve prisoners’ chances of resettling effectively back into the community. Sacro helps to provide a smooth transition between prison and community by working to keep those in prison in touch with family, friends and other members of their community and offering support on their release. Working in partnership with the statutory and voluntary organisations that contribute to effective rehabilitation, the service includes Travel Services, Family Support, Offender Support and Post-release Voluntary Assistance.

> Youth Justice Services

Sacro delivers a range of Youth Justice services, specific to young people between the ages of 8 and 17.

These services include: Restorative Justice Conferencing, Personal Change Programmes, Restorative Anti-social Behaviour Contracts and Family Group Conferencing with young people.

Based on restorative principles, these services offer support to those affected by and those responsible for harm. The aim is to address behaviour in a way which empowers the people harmed, those responsible and wider community members to resolve the issue in a constructive way.

Sacro also provides a Youth Justice Strategy Co-ordination role on behalf of the Youth Justice Partnership in Aberdeen.

Schools Work programmes work with staff to develop the use of restorative practices and mediation in schools to deal with discipline problems and conflict. Peer Mediation is also used as an effective element in anti-bullying strategies.

> Consultancy & Training Services

Sacro manages highly respected Consultancy & Training services in Community Mediation, Restorative Justice and Restorative Practices.

Funded by the Scottish Government, these services are regularly used by housing providers, community wardens, educationalists, schools, social work departments, voluntary organisations, the prison service staff and police.

> Research

Sacro engages in, promotes and disseminates research in order to:

- > Monitor the impact and effectiveness of its services
- > Keep abreast of research in the field
- > Inform its Consultancy & Training Services
- > Use as evidence to influence policy and legislation.

> Influencing Policy and Legislation

Sacro's experience, gained through the delivery of its high quality services, supported by qualitative and quantitative research evidence, provides the credibility that enables it to influence those who make policy and legislation.

Sacro seeks to use this influence so that:

- > Restorative Justice is available at all stages of the criminal and youth justice processes
- > Constructive conflict resolution is an integral part of Scottish society
- > The use of imprisonment is restricted to those who have committed serious offences or are a danger to the public.

> Sacro offices and services



> National Office services

NATIONAL OFFICE

**1 Broughton Market
EDINBURGH EH3 6NU**

Tel: 0131 624 7270

Fax: 0131 624 7269

Eml: info@national.sacro.org.uk

-  Administration
-  Finance and Payroll
-  Human Resources
-  Service Development and Research
-  Operations Support
-  IT Management & Support
-  Publicity & Media Services

LEARNING & DEVELOPMENT

**2nd Floor, Central Chambers
109 Hope Street
GLASGOW G2 6LL**

Tel: 0141 847 0738

Fax: 0141 847 0736

Eml: info@staffdev.sacro.org.uk

-  Learning and Development
-  Staff and Volunteer Induction
-  Continuing Professional Development
-  SVQ Centre

COMMUNITY MEDIATION CONSULTANCY & TRAINING SERVICE

**21 Abercromby Place
EDINBURGH EH3 6QE**

Tel: 0131 624 9200

Fax: 0131 557 2102

Eml: info@cmconsultancy.sacro.org.uk

-  Community Mediation Consultancy & Training

> Aberdeen and Aberdeenshire

110 Crown Street ABERDEEN AB11 6HJ

Tel: 01224 560560 (Youth & Restorative Justice)
Tel: 01224 560570 (Community/Street Mediation)
Tel: 01224 560550 (Supported Accom. & Tenancy)
Fax: 01224 560551 (All services)
Eml: info@aberdeen.sacro.org.uk

-  Community Based Reparation
-  Community Mediation
-  Groupwork Services
-  Intensive Support & Monitoring
-  Restorative Justice Service
-  Street Mediation
-  Supported Accommodation
-  Supported Tenancy
-  Youth Justice Services
-  Youth Justice Strategy Co-ordination

> Angus

Unit E, Market Mews Market Street DUNDEE DD1 3LA

Tel: 01382 459252
Fax: 01382 459318
Eml: info@dundee.sacro.org.uk

-  Community Mediation

> Argyll & Bute

c/o Leven Valley Enterprise Room 1.9, Castlehill Road DUMBARTON G82 5BN

Tel: 01389 772031
Fax: 01389 772033
Eml: info@argyllbute.sacro.org.uk

-  Youth Justice Services

> Ayrshire

60 Bank Street KILMARNOCK KA1 1ER

Tel: 01563 525815
Fax: 01563 525328
Eml: info@ayrshire.sacro.org.uk

-  Bail Supervision
-  Bail Electronic Tagging
-  Youth Justice Services

146 High Street IRVINE KA12 8AH

Tel: 01294 314020
Fax: 01294 314021
Eml: info@irvine.sacro.org.uk

-  Community Mediation

> Dumfries & Galloway

75 Buccleuch Street DUMFRIES DG1 2AB

Tel: 01387 731270 (Community Mediation)
Tel: 01387 256827 (Supporting People)
Fax: 01387 731271
Eml: info@dumfries.sacro.org.uk

-  Community Mediation
-  Supporting People Service

c/o Children's Services Council Offices, Dryfe Road LOCKERBIE DG11 2AP

Tel: 01576 205070
Fax: 01576 204411
Eml: SamL@dumgal.gov.uk

-  Youth Justice Services (EAST)

Unit 4, Castle Court 8 Castle Street STRANRAER DG9 7RT

Tel: 01776 706287
Tel: 01776 706683 (Community Mediation)
Fax: 01776 706287
Eml: info@stranraer.sacro.org.uk
Eml: info@stranraercm.sacro.org.uk

-  Community Mediation
-  Supporting People Service

c/o Youth Justice Dunbae House Church Street STRANRAER DG9 7JG

Tel: 01776 888466
Fax: 01776 707282
Eml: PaulineBa@dumgal.gov.uk

-  Youth Justice Services (WEST)

> Dundee

Unit E, Market Mews Market Street DUNDEE DD1 3LA

Tel: 01382 459252
Fax: 01382 459318
Eml: info@dundee.sacro.org.uk

-  Community Mediation

Office F, Market Mews Market Street DUNDEE DD1 3LA

Tel: 01382 524758
Fax: 01382 524757
Eml: info@dundee.sacro.org.uk

-  Youth Justice Services

> East Dunbartonshire

East Dunbartonshire Council
Broomhill Industrial Estate
Kilsyth Road, KIRKINTILLOCH G66 1TF

Tel: 0141 574 5771

Fax: 0141 574 5742

Eml: community.mediation@eastdunbarton.gov.uk

 *Community Mediation*

c/o Social Work Department
East Dunbartonshire Council
1 Balmuildy Road, BISHOPBRIGGS G64 3BS

Tel: 0141 772 6384

Fax: 0141 762 4677

 *Youth Justice Services*

> East Lothian

18 Bridge Street, MUSSELBURGH EH21 6AG

Tel: 0131 653 3421

Fax: 0131 653 3071

Eml: info@eastlothian.sacro.org.uk

 *Community Mediation*

 *Homeless Mediation*

> East Renfrewshire

c/o East Renfrewshire Council
Social Work Department
211 Main Street, BARRHEAD G78 1SY

Tel: 0141 577 8332 / 077 9501 6746

Fax: 0141 577 8342

Eml: harry.maxwell@eastrenfrewshire.gov.uk

 *Youth Justice Services*

c/o Thornliebank Depot
190 Carnwadric Road, THORNIEBANK G46 8HR

Tel: 0141 577 3202

Fax: 0141 577 8349

Eml: angela.feherty@eastrenfrewshire.gov.uk

 *Community Mediation*

> Edinburgh

Community Links Centre, Epworth Halls,
25 Nicolson Square, EDINBURGH EH8 9BX

Tel: 0131 622 7500

Fax: 0131 622 7525

Eml: info@lothiancjs.sacro.org.uk

 *Bail Service*

 *Alcohol Education Probation Service*

 *Arrest Referral*

 *Voluntary Throughcare/
Throughcare Addiction Services*

 *Hostel for Young Offenders*

 *Supported Accommodation*

 *Travel Service/Volunteer Service*

 *"Another Way" Service*

> Edinburgh continued

Edinburgh Allelon

Tel/Fax: 0131 229 4192

Eml: info@allelon.sacro.org.uk

 *Hostel for Young Offenders*

21 Abercromby Place
EDINBURGH EH3 6QE

Tel: 0131 557 2101 (Community Mediation)

Tel: 0131 558 7759 (Restorative Justice)

Fax: 0131 557 2102 (All services)

Eml: info@edincm.sacro.org.uk (Com. Med.)

Eml: info@lothianrj.sacro.org.uk (Rest. Justice)

 *Community Mediation*

 *Restorative Justice Service*

73 Boswall Parkway,
EDINBURGH EH5 2PW

Tel: 0131 551 1753

Fax: 0131 551 1677

Eml: info@pilton.sacro.org.uk

 *Community Mediation*

> Falkirk/Stirling/Clackmannanshire

22 Meeks Road
FALKIRK FK2 7ET

Tel: 01324 627824

Fax: 01324 622006

Eml: info@falkirk.sacro.org.uk

Eml: info@falkirkas.sacro.org.uk

Eml: info@groupworkservices.sacro.org.uk

 *Groupwork Services*

 *Supported Accommodation Service*

 *Youth Justice Services*

> Fife

24 Hill Street,
KIRKCALDY, Fife KY1 1HX

Tel: 01592 593100

Fax: 01592 593133

Eml: info@fife.sacro.org.uk

 *Supported Accommodation*

 *Supported Tenancy*

 *Youth Justice Services*

Evans Business Centre
Unit 3, Mitchelston Industrial Estate
Mitchelston Drive, KIRKCALDY KY1 3NF

Tel: 01592 657760

Fax: 01592 657761

Eml: info@fifecm.sacro.org.uk

 *Community Mediation*

 *Peer Mediation in Schools*

 *Transition to High School Training*

 *Effective Communication Training*

> Glasgow

2nd Floor, Central Chambers

93 Hope Street

GLASGOW G2 6LD

Tel: 0141 248 1763

Fax: 0141 248 1686

Eml: info@glasgow.sacro.org.uk

-  *Bail Service*
-  *Intensive Support & Monitoring*
-  *Supported Accommodation*
-  *Throughcare*
-  *Travel Service*
-  *Youth Justice Services*

> Highland

2nd Floor, Ballantyne House

84 Academy Street

INVERNESS IV1 1LU

Tel: 01463 716325

Fax: 01463 716326

Eml: info@highland.sacro.org.uk

-  *Community Mediation*
-  *Supported Accommodation*
-  *Youth Justice Services*
-  *Intensive Support & Monitoring Service*

Sacro Youth Justice Service
5d Airport House Industrial Estate,
WICK, Caithness KW1 5QS.

Tel: 01955 606873

Eml: info@wick.sacro.org.uk

-  *Youth Justice Services*

Youth Action Team
c/o Lochaber High School,
Camaghael
FORT WILLIAM PH33 7ND

Tel: 01397 704129

Eml: info@lochaber.sacro.org.uk

-  *Youth Justice Services*







> Lanarkshire

11 Merry Street
MOTHERWELL ML1 1JJ

Tel: 01698 230433

Fax: 01698 230410

Eml: info@nslanarkshire.sacro.org.uk

-  *Supervised Bail*
-  *Arrest Referral*
-  *Family Group Conferencing*
-  *Restorative Justice Service*
-  *Youth Justice Services*
-  *Prolific Offenders Programme*

> Midlothian

4/3 Lothian Street, DALKEITH EH22 1DS

Tel: 0131 454 0841

Fax: 0131 454 0982

Eml: info@midlothian.sacro.org.uk

-  *Youth Justice Services*

> Moray

2/2 Ballantyne House,

84 Academy Street

INVERNESS IV1 1LU

Tel: 01463 716325

Fax: 01463 716326

Eml: info@highland.sacro.org.uk

-  *Community Mediation*

> Orkney

4b Laing Street, KIRKWALL, Orkney KW15 1NW

Tel: 01856 875815

Fax: 01856 875815

Eml: info@orkney.sacro.org.uk

-  *Supported Accommodation*
-  *Youth Justice Services*
-  *Care and Respect Programme (Drink Drive)*
-  *Streetwise (School-based Road Safety Programme)*
-  *Adult Diversion*
-  *Supervised Attendance*
-  *Adult Cognitive Programmes*
-  *Community Mediation*

> Perth & Kinross

Suite 3c, Kinnoull House,
Riverview Business Park,
Friarton Road, PERTH PH2 8DG

Tel: 01738 580582

Fax: 01738 622992

Eml: info@perth.sacro.org.uk

-  *Youth Justice Services*

Suite D, Moncrieffe Business Centre
Friarton Road, PERTH PH2 8DG

Tel: 01738 445753

Fax: 01738 627563

Eml: info@perthcm.sacro.org.uk

-  *Community Mediation*

> West Dunbartonshire

c/o Leven Valley Enterprise
Room 1.9, Castlehill Road, DUMBARTON G82 5BN

Tel: 01389 772032

Fax: 01389 772033

Eml: info@dumbarton.sacro.org.uk

-  *Youth Justice Services*

In order to make Sacro's services as widely available as possible, we have made every reasonable effort to facilitate easy access to all of our premises for disabled service users. Where this is not possible, we will arrange a suitable, alternative venue.

If you would like a version of this leaflet in large print or Braille, please phone 0131 624 7270 or e-mail info@national.sacro.org.uk quoting reference NAT/105.



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