

## > Who are we?

Sacro, Scotland's leading community justice charity, has been providing mediation services since 1987, and currently has 16 Community Mediation services across Scotland. Mediation is a form of intervention in situations of conflict and has a substantial and growing reputation for success in a number of fields.

Conflicts arise in all aspects of our lives, and Sacro services have a track record in using mediation successfully in neighbour disputes, workplace disputes, educational contexts and between people harmed and those responsible in a criminal setting.

The mediation services are members of and subscribe to the practice standards of Mediation UK, and Sacro mediation training is formally accredited by Mediation UK. This means that we are able to approve successful trainees and issue them with Mediation UK certificates. Sacro has also been approved by the Scottish Qualifications Authority to act as an Assessment Centre for the Vocational Qualification in Mediation (Level 4), the first agency in the UK to gain such approval.



## > What we offer schools?

Sacro now brings this knowledge and experience to helping schools develop their own Peer mediation Services by providing:

- Awareness raising of the benefits of such services in schools
- Comprehensive training for school staff to ensure that pupils involved are properly supported
- Local support to undertake a self-evaluation process
- Advice on selection of Mediators
- Training for Peer Mediators
- Advice and support in implementing the service
- Continued local support and supervision for responsible school staff
- Advice on monitoring and evaluation of the Peer Mediation Service

Sacro staff responsible for delivering the outlined service will be accredited Mediators and will have received further training to enable them to work sensitively within the school culture.

## > Principles of mediation

The principles of mediation are the same regardless of the context. It is a process whereby people involved in a dispute enter voluntarily into an arrangement to resolve the problem collaboratively.

Ground rules are agreed for the conduct of the mediation. A neutral mediator enables participants to identify the issues, initially in individual sessions and then by entering into a discussion with all participants in order to create an agreed outcome. The mediator neither gives advice nor imposes a solution; responsibility and control rest with the parties concerned.

Schools should decide on an individual basis the boundaries within which a peer mediation service should operate, although guidelines on best practice will be available from Sacro staff.

Peer mediation provides opportunities for young people to acquire and develop life skills, which will inevitably enhance their own lives and their capacity for improving the communities in which they live.

## > Costs

Costs are negotiable and depend on the level of services required, but as a charitable organisation we aim to keep our services as accessible as possible.

The accredited five day basic mediation skills course costs schools around £4,500 for a maximum of 16 people; a half-day awareness course may cost as little as £200.

## > What some of our previous participants have said about the service

"Thanks so much for your feedback and for the explicit encouragement therein. I really enjoyed the whole experience. It was a very reflective experience for me and was transformational in lots of respects. I am conscious of a changed way of working with people in a range of situations.

So – very valuable. Thanks once again."

"I have been very impressed by the content of this course. Extremely well prepared and delivered."

"It has given me the confidence to realise that my approach to conflict resolution was on the right track. It has provided me with helpful techniques to aid the process and has enabled me to analyse it in more depth rather than just acting instinctively."

If you would like a translated version of this leaflet, please phone 0131 624 7270 or e-mail [info@national.sacro.org.uk](mailto:info@national.sacro.org.uk) quoting reference INV/203.

This leaflet is also available in large print or Braille.

In order to make Sacro's services as widely available as possible, we have made every reasonable effort to facilitate easy access to all of our premises for disabled service users. Where this is not possible, we will arrange a suitable, alternative venue.

Bu broşürün çevirisini istiyorsanız, lütfen 0131 624 7270'i telefonla arayın veya eposta gönderip INV/203 dosya numarasını söyleyin.

اگر آپ کو اس کتابچے کا ترجمہ درکار ہے تو براہ کرم 0131 624 7270 پر ٹیلیفون کریں یا [info@national.sacro.org.uk](mailto:info@national.sacro.org.uk) پر ای میل بھیجیں اور ریفرنس نمبر INV/203 کا حوالہ دیں۔

欲索取這單張的翻譯版本，請電 0131 624 7270，或電郵 [info@national.sacro.org.uk](mailto:info@national.sacro.org.uk)，並說明檔案編號 INV/203。

إذا كنت تريد نسخة مترجمة من هذه المنشورة الرجاء الاتصال برقم الهاتف 0131 624 7270 أو أرسل بريدًا إلكترونيًا إلى العنوان [info@national.sacro.org.uk](mailto:info@national.sacro.org.uk) وانكر الإشارة رقم INV/203

এই পুস্তিকার অনুবাদ যদি আপনি পেতে চান তাহলে 0131 624 7270 নম্বরে ফোন করে অথবা ই-মেইল করে রেফারেন্স নম্বর INV/203 উল্লেখ করবেন

Jeśli potrzebne jest tłumaczenie w polskiej wersji językowej, bardzo prosimy o kontakt pod numerem 0131 624 7270 lub drogą e-mailową [info@national.sacro.org.uk](mailto:info@national.sacro.org.uk) podając numer referencyjny INV/203.

To discuss requirements for your school please contact:

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SAFEGUARDING COMMUNITIES – REDUCING CONFLICT

Leaflet INV/203

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## Peer Mediation Training Services



## Peer Mediation Services

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