
What happens when I am referred to Fife Community Safety Support Service?

- 1** You will be matched with the appropriate service.
- 2** You will receive a letter or phone call to set up your first appointment. Your meeting can take place in your home at the Sacro or local council service office or a place that is suited for your personal circumstances.
- 3** You and your support worker will work to discuss your needs and agree a plan of action.
- 4** Once your needs are identified, you and your support worker will support you in accessing the appropriate service or help.
- 5** You will have ongoing contact with your support worker
- 6** Your support worker will continue to review your case and agree the next steps.



Our Support Services:

Support around Anti Social Behaviour and Hate Incidents

Support around Anti-Social behaviour (This includes working with individuals experiencing hate incidents). Sacro have a programme which we can use with people to tackle sectarianism and hate incidents. Emotional and practical support will be offered to anyone suffering from hate incidents and anti-social behaviour.

Mediation (including families)

FCSSS Mediation Service aims to resolve conflict between families and parties in dispute. This is achieved by facilitating communication between the parties in the dispute either by face-to-face meetings, shuttle dialogue, phone or a combination of all methods depending on the circumstances and engagement of the parties involved.

Restorative Work

This involves facilitating communication between the person harmed by anti-social behaviour and the person responsible for causing the harm. This is achieved by restorative justice conferences, face-to-face meetings, shuttle dialogue, family group conferences and victim awareness programmes.

Signposting to other services

Where it is recognised that specialist intervention is required in relation to equality and diversity, substance misuse, mental health, domestic abuse, criminal injuries, sexual offences, Sacro will signpost onto the most appropriate professional to ensure that the correct and relevant support and advice is available.

Witness Support (provided for those attending court for Civil Proceedings)

Sacro offers emotional support and practical guidance to witnesses who have been summoned to attend court. Our staff will engage with witnesses to explain the court process, accompany them to court and advocate on their behalf with other agencies where appropriate.

What is Fife Community Safety Support Service

Fife Community Safety Support Service (FCSSS) is a voluntary service delivered by Sacro and funded by Fife Council.

The services we offer are:

- > Practical and emotional support for people experiencing hate incidents and anti-social behaviour (including support to young people)
- > Mediation
- > Training
- > Restorative Work
- > Attendance at Community events
- > Witness Support (provided for those in civil proceedings).

If you would like a translated version of this leaflet, please phone 0131 624 7270 or e-mail info@sacro.org.uk quoting reference FIF/257.

Bu broşürün çevirisini istiyorsanız, lütfen 0131 624 7270'i telefonla arayın veya info@sacro.org.uk eposta gönderip FIF/257 dosya numarasını söyleyin.

اگر آپ کو اس کتابچے کا ترجمہ درکار ہے تو براہ کرم 0131 624 7270 پر ٹیلیفون کریں یا info@sacro.org.uk پر ای میل بھیجیں اور ریفرنس نمبر FIF/257 کا حوالہ دیں۔

This leaflet is also available in large print or Braille.

欲索取這單張的翻譯版本，請電 0131 624 7270，或電郵 info@sacro.org.uk，並說明檔案編號 FIF/257。

In order to make Sacro's services as widely available as possible, we have made every reasonable effort to facilitate easy access to all of our premises for disabled service users. Where this is not possible, we will arrange a suitable, alternative venue.

إذا كنت تريد نسخة مترجمة من هذه المنشورة الرجاء الاتصال برقم الهاتف 0131 624 7270 أو أرسل بريدا إلكترونيا إلى العنوان info@sacro.org.uk واذكر الإشارة رقم FIF/257

এই পুস্তিকার অনুবাদ যদি আপনি পেতে চান তাহলে 0131 624 7270 নম্বরে ফোন করে অথবা ই-মেইল করে রেফারেন্স নম্বর FIF/257 উল্লেখ করবেন

Jeśli potrzebne jest tłumaczenie w polskiej wersji językowej, bardzo prosimy o kontakt pod numerem 0131 624 7270 lub droga e-mailową info@sacro.org.uk podając numer referencyjny FIF/257.

Fife Community Safety Support Service

24 Hill Street, Kirkcaldy KY1 1HX

Tel: 01592 641618

Email: infofife@sacro.org.uk (enquiries)

FCSSS@sacro.org.uk.cjsm.net (secure)

[n.b. this address will only accept email sent from another secure address]

Web: www.sacro.org.uk



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